



Loving Care Hospice After Fall Actions

Fall Witnessed by Loving Care Staff Member:

1. Ensure that patient is safe.
2. Assist patient with a self-assessment.
3. Notify the nurse (if applicable).
 - a. Nurse will make home visit to assess for pain or injury. Other staff will stay with patient until the nurse arrives (unless the fall was witnessed by the nurse).
 - i. Nurse will notify the MD and decide on a course of action taking into consideration the wishes of the patient/family. A few suggested actions would be: Monitor patient, Mobile x-rays, Send to ER
 - b. Nurse will complete a new Fall Risk Assessment and implement appropriate interventions.
4. Return to the office and complete a Variance/Incident Report.
5. Enter the fall into the patient's event log in the EMR.
6. A Fall Report Form will be completed by the Hospice Coordinator within 5 business days and turned in to the Fall Coordinator along with the associated Variance/Incident Report.

Fall Unwitnessed by Loving Care Staff Member:

1. If the fall was recent, assist the patient with a self-assessment.
2. Notify the nurse (if applicable).
 - a. Nurse will make home visit to assess for pain or injury.
 - i. Nurse will notify the MD and decide on a course of action taking into consideration the wishes of the patient/family. A few suggested actions would be: Monitor patient, Mobile x-rays, Send to ER
 - b. Nurse will interview the patient/family to identify cause of fall.
 - c. Nurse will complete a new Fall Risk Assessment and implement appropriate interventions.
3. Enter the fall into the patient's event log in the EMR & notify other team members of the fall.
4. A Fall Report Form will be completed by the Hospice Coordinator within 5 business days and turned in to the Fall Coordinator.

Call to office- Patient on the Floor:

1. The receptionist or on-call nurse will assist the patient with a self-assessment.
2. During office hours, the closest nurse will make home visit to assess and help. After hours, the on-call nurse will make home visit to assess and help.
3. Once at the home, follow action items for Fall Unwitnessed by Loving Care Staff Members.

Fall in a facility

1. Facility staff will do a head to toe assessment.
2. Loving Care nurse will notify the patient's physician, the hospice physician & the patient's family.
3. Follow action items for Fall Witnessed by Loving Care Staff members or Fall Unwitnessed by Loving Care Staff Members, whichever is applicable.
4. Obtain a copy of the facility fall report.
5. Assist facility to identify & implement new interventions & obtain a copy.