



Discrimination is Against the Law

The Loving Care Hospice, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Loving Care Hospice, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Loving Care Hospice, Inc. provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, inform your nurse or contact Barbara Dixon BSN, RN, Chief Clinical Coordinator.

If you believe that The Loving Care Hospice, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: **Barbara Dixon BSN, RN, Chief Clinical Coordinator, 56 S. Oak St., London, OH 43140, Telephone number: 740-852-7755, Fax 740-852-7755, barbd@lovingcare.us**. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Barbara Dixon BSN, RN, Chief Clinical Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Interpreting Services Available

Spanish	Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están a su disposición.
Chinese	注意：如果您说中文的话，免费的语言协助服务可供您使用。
German	Wenn Sie Deutsch sprechen, steht Ihnen unser Sprachenhilfe- Service frei zur Verfügung.
Arabic	لِك مَجَاناً ، خَدَمَات المُسَاعَدَة اللُّغَوِيَة مُتَوَفَّرَة اِنْتِبَاه: اِذَا اَنْت تَتَكَلَّم اللُّغَة اَلْعَرَبِيَّة
Pennsylvania Dutch	Wann du Deitsch schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch.
Russian	ВНИМАНИЕ: Если вы говорите по-русски, то можете воспользоваться бесплатными услугами переводчика.
French	ATTENTION: Si vous parlez le Français, l'assistance des services linguistiques vous sont disponibles, gratuitement.
Vietnamese	Chú ý: Nếu Quý vị nói tiếng Việt, dịch vụ thông dịch của chúng tôi sẵn sàng phục vụ Quý vị miễn phí.
Cushite/Oromo	Hubadhu: yoo dubbatta ta'ee maaloo hikka afaan "Oromoo", gargaarsa tajaajiloota afaanii, kaffaaltii bilisaa ni jiraa siif. Lakkoofsa.
Korean	알림: 한국어를 사용하셔서 언어 도움이 필요하신 분들께서는 무료로 서비스를 이용하실 수 있습니다.
Italian	ATTENZIONE: Se parla italiano, servizi di assistenza linguistica gratuiti sono alla vostra disposizione.
Japanese	ご注意：日本語をお話しになる場合、無料の通訳サービスがご利用いただけます。
Dutch	LET OP: Als u Nederlands spreekt, dan kunt u gratis hulp krijgen in deze taal.
Ukrainian	УВАГА: Якщо ви говорите українською мовою, ви можете скористатися безкоштовними послугами перекладача.
Romanian	Atenție! În cazul în care vorbiți românește, aveți la dispoziție servicii gratuite de interpretare din limba engleză.

English Translation:

ATTENTION: If you speak 'language', language assistance and services are available to you free of charge